

## Top Settlement Risks - Revised Performance Thresholds

Effective From: September 2011 Reports

	<b>SR0028</b>
<b>Settlement Risk Title</b>	The risk that HHMOAs make changes to the Metering System and do not inform the HHDCs resulting in Meter readings being misinterpreted or not collected
<b>Measure</b>	Percentage of site visits with a Meter Technical Detail non-compliance (Technical Assurance Audit results)
<b>RED</b>	10% or more
<b>AMBER</b>	Greater or equal to 5% but less than 10%
<b>GREEN</b>	Less than 5%

Please contact your OSM if you have any questions about the Settlement Risk Report data or your BUSRRs.